

Figure 1 – Login screen

Using your User Name and Password, login to the AHCCCS website.

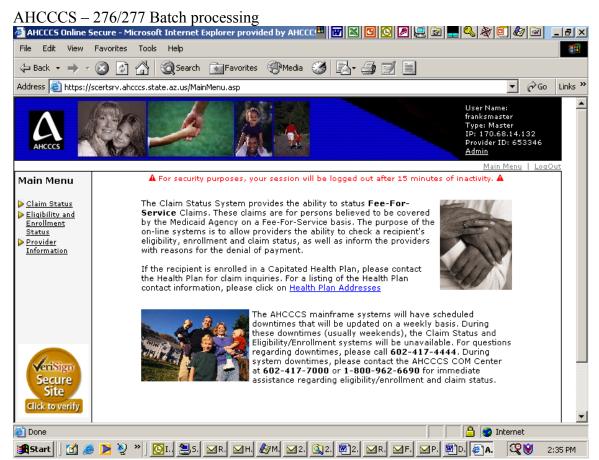


Figure 2 – Main Menu Screen

Select Claim Status from the Main Menu.

AHCCCS – 276/277 Batch processing \_|&| ×| File Edit Yiew Favorites Tools Help ↓ Back → → ✓ Ø ② ② ③ ⑤ Search ☐ Favorites ⑤ Media ③ ☐ ☐ ☐ ☐ ☐ ☐ ▼ 🔗 Go Links » Address (a) https://170.68.1.60/ClaimStatus/Default.asp?Provider\_ID=004250 Main Menu | LogOut | FAQ Main Menu RECIPIENT SEARCH Claim Status Eliqibility and
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Information
Remits You must first identify a Recipient in order to search for a claim. \* Indicates a required field SEARCH BY:\* AHCCCS ID AHCCCS ID:\* Submit Clear Batch This site displays confidential information from the AHCCCS Administration. This information is intended solely for use by the intended recipient hereof. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this transmission is prohibited.

Figure 3: Recipient Search

The *Batch* button will allow the users to navigate to a page that provides the capability to upload and download batch requests. The user will also have the option to view the results on-line.

Done

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Figure 4: Batch Requests

- The **Batch Requests** page will give the user options to up-load, download or view the response results on-line. Information related to the batch file will be displayed on the page. This data includes:
- Processing Time The file will process at 4pm each afternoon
- Response availability time The file will be available at 8am each morning
- File Retention The number of days the file will be saved on the server before it is deleted
- File Size Limitation The file cannot be more than 10 megabytes large

Each time the provider submits a new batch request, the old request and response will be overwritten. No more than one batch request will be retained per user. In addition, files will only be retained for a period of 5 calendar days. A separate process will be written to delete old files from the server. Each user will be able to view the results of their requests only.

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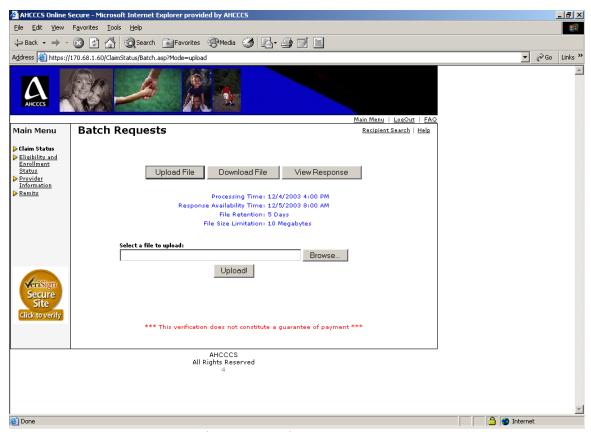


Figure 5: Batch request Screen.

Click browse to choose a file from your pc for upload. The upload file does not require any specific naming convention.

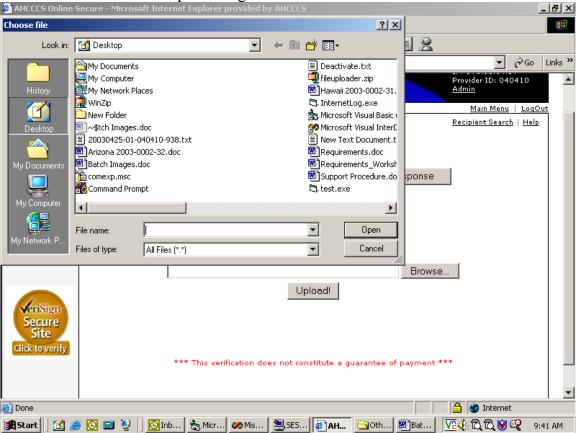


Figure 6: Browse file for upload.

Select the file you wish to upload as a 276 file.

Once you choose a file and click upload, a message will appear telling you it was successful

AHCCCS – 276/277 Batch processing \_|&| ×| <u>File Edit View Favorites Tools H</u>elp ↓ Back → → ✓ ② ② ③ ⑥ ⑥ Search ☐ Favorites ⑤ Media ③ ☐ ☐ ☐ ☐ ☐ ▼ 🔗 Go Links » Address (a) https://170.68.1.60/ClaimStatus/Batch.asp?Mode=uploadcomplete Main Menu | LogOut | FAQ Main Menu **Batch Requests** Recipient Search | Help Claim Status Eliqibility and
Enrollment
Status
Provider
Information
Remits Download File View Response Processing Time: 12/4/2003 4:00 PM Response Availability Time: 12/5/2003 8:00 AM File Retention: 5 Days File Size Limitation: 10 Megabytes Your File Has Been Successfully Uploaded! \*\*\* This verification does not constitute a guarantee of payment \*\*\*

Figure 7: Upload Successful

Once the load is successful. The file will be processed as part of our evening process.

Done

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The next day:

Log back into the same page Repeat the steps shown in figures 1 through 4.

Click the DOWNLOAD FILE Button to see a list of files that you can download.

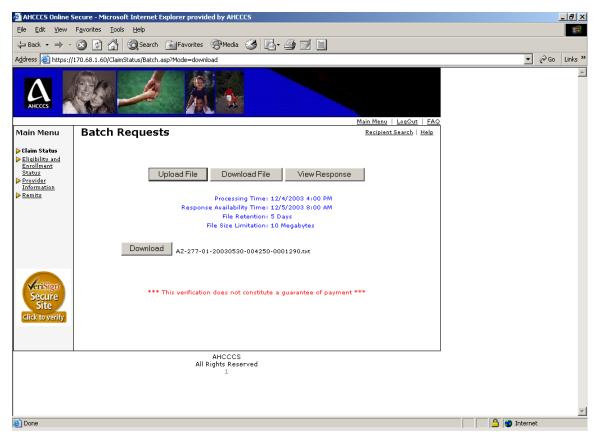


Figure 8: Batch download of 277 file.

To download the file, click the Download button next to the file you wish to download

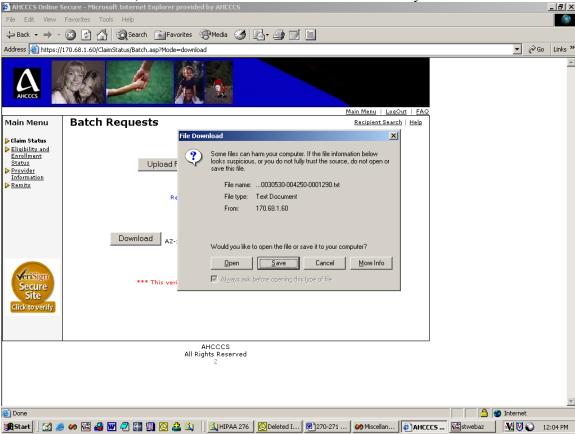


Figure 9: Save 277 file to your local PC.

Now click save to save it to disk, If you click open, it will still force you to save it... this is by design. Once you click save, you will be prompted to choose a location where you wish to save it.

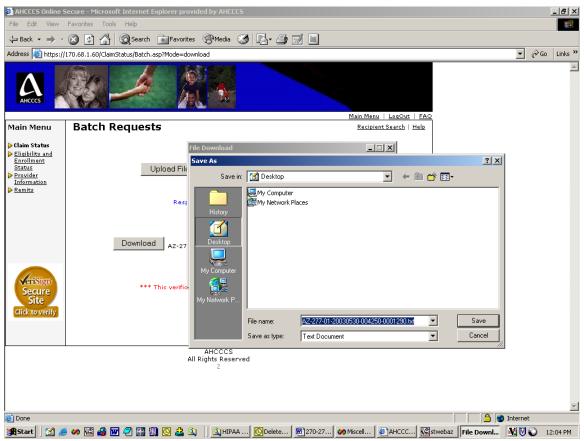


Figure 10: Select file name.

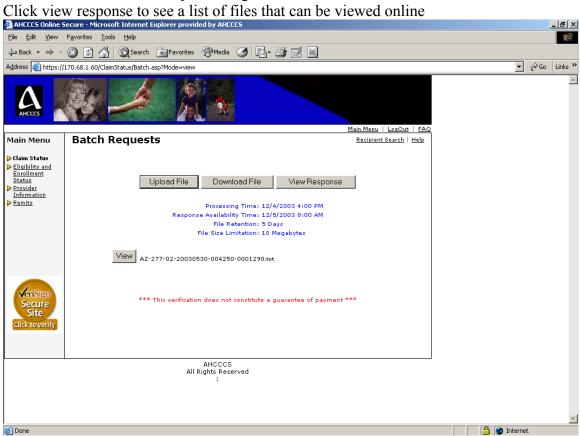


Figure 11: View file.

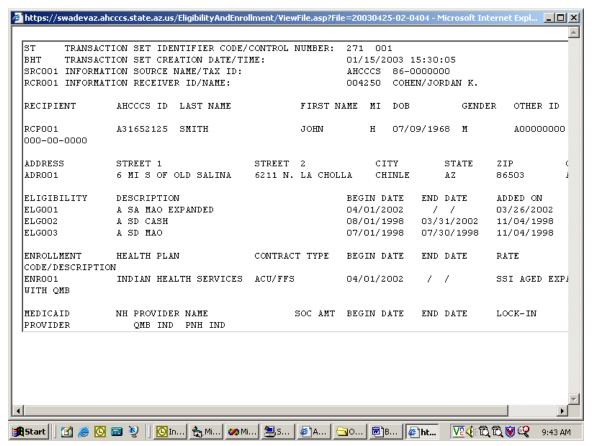


Figure 12: Valid Response

Sample of Data displayed when view response is selected for a valid response.

## Error Files

The two document types for valid response files are 01 and 02. These represent the downloadable 277 formatted file and the 277 readable (viewable) file, respectively. Document type 03 is reserved for error response files. Error response files are created when some or all of the 276 input file transactions are unacceptable. Error response files are both viewable and downloadable, and will contain all error information available for the 276 transaction input file to which they relate. There will be no more than one error file per 276 transaction input file.